



Coordinate Access to Care Across the Lifespan

Enhance Coordination of Care
Action Learning Team



NORTHWEST
COMMUNITY
HEALTH
INNOVATION
REGION

NORTHWEST MICHIGAN
**Behavioral
Health
Initiative**



This is the work of the **Enhance Coordination of Care Action Team**, one of the 12 Northwest CHIR's Behavioral Health Initiative Action Teams. Action Teams consist of cross sector partners willing and able to take action collectively and supported by the CHIR BBO staff. Learn more about the [CHIR](#) and the [Behavioral Health Initiative](#), and stay connected by subscribing [here](#).

Our Team

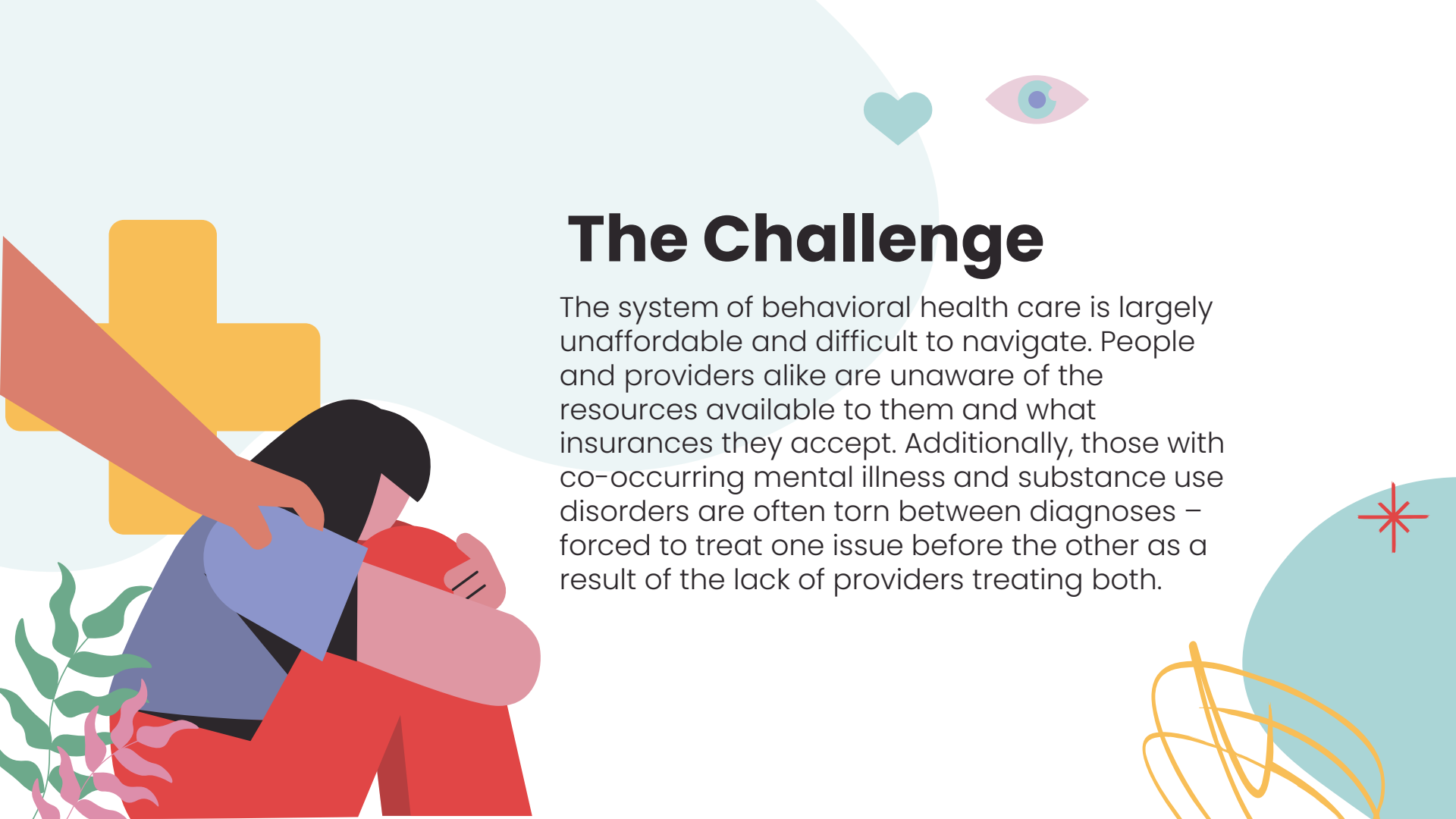
Leaders

Deb Aldridge - CHIR

Karen Goodman - Centra Wellness
Network

Members

Randy Koch - Little Traverse Bay
Bands of Odawa, Behavioral Health
Manager, Health Department

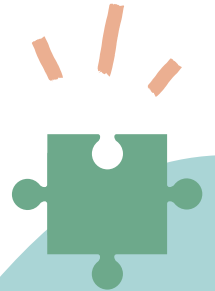


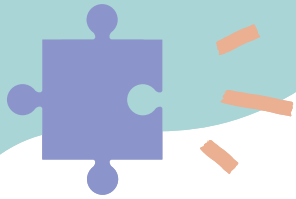
The Challenge

The system of behavioral health care is largely unaffordable and difficult to navigate. People and providers alike are unaware of the resources available to them and what insurances they accept. Additionally, those with co-occurring mental illness and substance use disorders are often torn between diagnoses – forced to treat one issue before the other as a result of the lack of providers treating both.

Our Goal

Assess the relationship and gaps between care coordination groups in the Charlevoix-Emmet region. Map the referral network and challenges faced in accessing resources in the region.





Achievements

Distributed a survey to 12 care coordinators in the Charlevoix-Emmet region to map the referral network and assess the challenges faced in accessing resources.





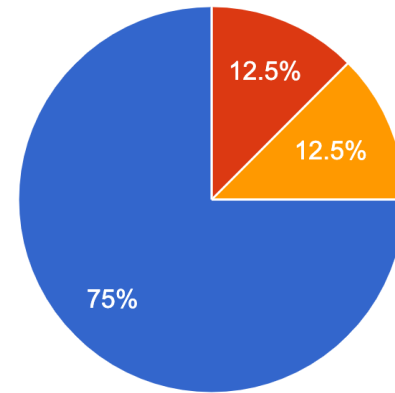
Findings

Resource navigators in the Charlevoix–Emmet region identified the **main barriers to accessing resources** in the region as:

- Lack of availability of providers
- Lack of transportation
- Lack of funds

87% of care resource navigators identified their home organizations as providing behavioral health services. This indicates that **the vast majority of resource navigators who serve clientele with behavioral health needs are connected to an organization that provides those services.**

Does your organization refer clients to behavioral health services?



- Yes
- No
- Most MH/SA/BH services provided in house

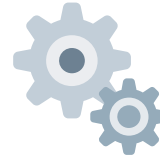


Next Steps



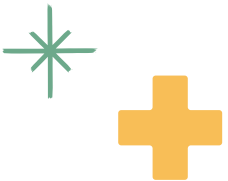
Expand Survey Distribution

Continue to distribute the survey to care coordinators in the Emmet-Charlevoix region.



Tackle Barriers

Tackle the barriers to accessing resources identified by the survey.



What Can You Do?



Distribute Our Survey

Contact us if you are interested in distributing this survey in your region!



Take Our Survey

If you're a care coordinator in the Emmet-Charlevoix region, take our survey!

